

Client Grooming Agreement

Dog/Cat Name _____ Birth Date ____/____/____ Weight _____ Lbs.
Breed _____ Sex : Male Female Color _____
Is your pet (please circle one) Yes, Spayed/Neutered - No, my Dog is not Spayed/Neutered
Vet. Hosp / Contact Name _____ Phone # _____
VACCINATIONS: Owner is required to provide veterinary proof of current and updated Rabies,
Distemper, and Bordetella.

OWNER/EMERGENCY CONTACT INFO:

Name _____
Address _____ City _____ State _____ Zip _____
Cell Phone (_____) _____ Secondary# (_____) _____
EmailAddress _____

EMERGENCY CONTACT NAME: _____ Phone# _____

HOW DID YOU HEAR ABOUT CALLING ALL PAWS?

Client Referral_Drive-By_Website_Direct Mail_Newspaper_Flyer/E-Mail_Special Event
Other: _____

Any special needs or health problems? _YES _NO If yes, please describe below:

Is your pet currently on any medications?

NO

YES If yes, please describe, _____

Grooming Instructions:

Is it ok to shave big mats that are painful to brush out? _YES _NO

Is it ok to go shorter all over due to matting? _YES _NO

MY GROOMER IS: _____

**ALL GROOMERS ARE INDEPENDENT CONTRACTORS, NOT
EMPLOYEES OF AGENTS OF CALLING ALL PAWS, LLC**

I, the Owner, understand and agree that MY GROOMER (named above) and everyone else who will work on my pet are independent contractors who are not employed by and do not represent Calling All Paws, LLC. My contract is with MY GROOMER, and Calling All Paws, LLC is not responsible to me for the work performed by MY GROOMER or for any harm I or my pet(s) may suffer. I AGREE TO INDEMNIFY AND HOLD HARMLESS CALLING ALL PAWS, LLC, AND ITS OWNERS AND OFFICERS FROM AND AGAINST ALL CLAIMS ARISING OUT OF OR ASSOCIATED WITH MY RELATIONSHIP WITH MY GROOMER UNDER THIS CONTRACT.

Current Vaccinations/Veterinarian Information:

By signing this contract, I verify that my pet(s) is current on Rabies, Distemper and Parvo-Virus. Proof of Vaccination or current Titer testing shall be provided to MY GROOMER upon request.

Aggressive or Dangerous Pets:

I agree that I MUST inform MY GROOMER if my pet(s) bites, has bitten, or is aggressive to people, other pets or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet(s), and protects both the pet and the groomer. MY GROOMER reserves the right to refuse/stop services for such pet(s) at any time before or during the grooming process, and charge a handling fee for aggressive pets in addition to the regular grooming charge.

If the pet should bite, I agree to be responsible for any and all related medical bills, recovery costs, loss of income and equipment damage.

Health, Medical Problems & Senior Pets:

Grooming procedures can sometimes be stressful, especially for a senior or ill pet or can expose hidden medical problems or aggravate a current one during or after the groom. Because these pets have a greater chance of injury, these pets will be groomed for cleanliness and comfort. In the best interest of your pet this contract will give MY GROOMER permission to obtain immediate veterinary treatment for my pet should it be deemed necessary. MY GROOMER will do his/her best to contact me first, then take my pet to my authorized Veterinarian. I agree that I will pay for all expenses for Veterinary care.

Mat Removal:

Pets with matted coats need extra attention during their grooming session. Mats left in a pet's coat only grow tighter, and can strangle the pet's skin, or eventually tear it open. MY GROOMER does not wish to cause serious or undue stress to my pet, and will not continually de-mat my pet for me. Mats can be very difficult to remove, and may require the pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Shaved pets are also prone to sunburn and should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases pets may also exhibit brief behavioral changes. Prevention is the best defense against matting by scheduling regular grooming appointments. There is an extra charge for dematting.

Puppy's first Haircut:

The first grooming experience for a puppy (or any age dog) requires patience and understanding. More time may be necessary to work with younger pets. Gradually adding steps to the grooming process on a regular basis will help to minimize any potential stress. I understand that I can help my pets accept grooming by regularly massaging my pet's paws as well as brushing & combing their coats. Frequent handling of paws can help pets better accept nail clipping or trimming around the feet.

Accidents:

There is always the possibility an accident could occur. Grooming equipment is sharp, even though my groomer uses extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quicking of nails, etc. In most cases this can happen when a pet is wiggling or moving around. If you arrive to pick up your pet and they are still being groomed, please do NOT talk to them or allow him/her to see you. Every effort will be made to insure your pet is groomed as safely as possible, but an excited pet can be dangerous to continue to work on. If you insist on talking to your pet, or the groomer, MY GROOMER reserves the right to end the grooming session, even if the groom is not completed, and the full grooming price will be charged.

Parasites:

If you suspect your pet has fleas or ticks, prompt and thorough action on YOUR part will be needed. Flea infestations can lead to tapeworm and other health problems. MY GROOMER can offer effective products and can apply treatment if requested. If fleas or ticks are found during the grooming process, your pet will receive a flea bath to kill the parasites and an extra charge will be applied. Ticks found will be removed and an additional charge may be applied. If ticks are found, my groomer strongly suggests you have your pet tested for Lyme Disease or other tick borne illnesses. Please note that parasites are a health hazard to your pet as well as to humans.

Hold Harmless Agreement:

By signing this contract I, the owner, agree to hold MY GROOMER, its owners, operators, employees, officers and directors harmless from any damage, loss, or claim arising from any condition of my pet(s), either known or unknown to MY GROOMER. It is also further understood and agreed the terms of this agreement can change at any time, without notice, and will overwrite any and all prior signed contracts or releases.

Late Pick-Ups:

Please be on time to pick-up your pet(s). We work by Appointment and do not have the staff or facilities for your pet to stay after the groom has been completed. To enforce this policy, a \$__ kennel fee may be added to your invoice.

No-shows & Cancellations:

No shows, last minute cancellations (less than 24 hours notice) or continual re-scheduling are subject to a \$___ FEE PER PET which will be added to your next appointment. You may reserve another appointment by credit card for a full groom and the no-show fee. We understand there are emergency situations and will work with you, but not on a continued basis. Please be respectful of our time as we are a by-appointment business, and another client could have taken your appointment if we knew. Please note - No Shows or Last Minute Cancellations during Holiday weeks will result in a \$___ no show fee and pre-payment may be needed prior to ALL future appointments.

Returned Check Policy:

Checks that are returned are subject to a \$___ Service Fee. Future appointments must be paid in Cash or Credit Card PRIOR to the start of your pet's next appointment.

I have read and agree to the policies of Calling All Paws, LLC and my groomer for my pet(s).

Signature _____

Date _____

Pet's Name _____

Breed _____

Note: This form will automatically apply to any and all additional pets acquired by above Pet Owner.